

Here at Autentico we take your privacy very seriously and will only use your personal information to administer your account and to provide you with the services you have requested from us.

We will securely store your data and whilst we may share the details amongst the team at Autentico, we will never pass your details onto third parties.

We use third party secure databases to collect your information (Capsulecrm, Xero, Mailchimp & SurveyMonkey).

The information we collect from you is only used to provide bespoke catering to you in a safe manner in line with the Food Standards Agency and our obligation to you. This is our duty of care to you. We will safely keep your records for up to 5 years (This is our contractual obligation) and will erase any data that is not required or out of date.

We may at times provide you with information on other Products, Services, and Offers & Promotions that we think you may be interested in and notify you of any significant changes to our services and our business news. Our email updates are and always have been an opt-in policy. If at any point you wish to opt out, there is an unsubscribe link at the bottom of each newsletter we send out, or you can contact us directly by calling us on 01442 400484 or by emailing enquiries@autentico-dining.co.uk

This meets our contractual commitments to you.

You may instruct us to provide you with any personal information we hold about you by emailing Enquiries@autentico-dining.co.uk

Please let us know if the personal information, which we hold, about you needs to be corrected or updated.

For subject access requests please email our DPO on mel@autentico-dining.co.uk

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.